

**Management of Training and Training Establishments with the overarching theme of  
developing citizen centricity in governance through training  
YASHADA, Pune, West Zone, 16 May 2016**

The Regional Symposia are being organized with the aim to institutionalize and integrate training with the vision to ensure citizen centric governance and effective public service delivery. Four one-day Regional Symposia on Excellence in Training (RSET) will be held prior to the 2<sup>nd</sup> National Symposium on Excellence in Training (NSET), in partnership with one State Administrative Training Institution in the region, annually on rotational basis. Each RSET will provide a platform at regional level to all Central and State government training institutes for better co-ordination and synergy to maximize the use of available training infrastructure and output; provide exposure to and sharing of good practices in the thematic area in the region; improve service delivery through training; and integrate the learning's and outcomes from the Regional Symposium into the National Symposium.

The West Region RSET theme is Management of Training and Training Establishments with the overarching theme of developing citizen centricity in governance through training with a focus on two key areas of Monitoring and Evaluation in training; and, attitudinal orientation of government functionaries towards citizen service/citizen centric administration. The Regional Symposium will have plenary sessions including panel discussions and workshops, by national/regional experts on latest training methodologies/techniques and good practices in training, in the region, focusing on benchmarking efficiency and effectiveness standards for managing training and training establishments; Designing a blueprint for an efficiently managed Institution: Resource mobilization and efficiency management; Evaluation and Assessment of; Using technology to Manage and Increase efficiencies in trainings and Training Establishments.

Management of training includes overall management of training facility, institution whose core mandate is training and training strategy and plans (design, content, delivery and evaluation). Training establishments comprise of training institutions, infrastructure for training facilities; institutional, human and financial resources of the training institute.

What goes into managing training and training establishments are visionary leadership, a culture that supports and encourages innovation, create efficient systems, standardized procedures, efficient governance and institution structure, access to finances, strategic planning, statutory framework to deliver relevant training, motivate and retain good faculty, environment for innovation and skilled set of human resource.

An effective management of training institutions helps in building institution of excellence. An effective management of training and training establishments are key to great nations and great societies. Leading universities, civil service institutions and think-tanks contribute immensely towards development of an effective and responsive public sector. Excellent institutions are identified through their performance track in efficient resource management and mobilization, providing effective training and research activities, developing steering groups facilitating quality research and publications, content development, design of trainings, and acting as a source of inspiration to other similar institutions.