Digital Payments

STEP BY STEP INSTRUCTIONS FOR VARIOUS MODES OF PAYMENT:

Cards, USSD, AEPS, UPI, Wallets
Bank Cards
Getting a Bank Card

1. HOW TO ISSUE A CARD FROM YOUR ACCOUNT
   - Approach nearest bank branch
   - Multiple cards from one account
   - PIN issued by bank separately

2. ACTIVATE YOUR CARD
   - At your Bank’s ATM by even balance checking
   - At your bank branch by any transaction
**Point of Sale (PoS) & Card steps**

<table>
<thead>
<tr>
<th>Banks Issue Various Cards for Their Account Holders</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prepaid Cards</td>
</tr>
<tr>
<td>Debit cards</td>
</tr>
<tr>
<td>Credit Cards</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Use Your Card to Shop Anywhere</th>
</tr>
</thead>
<tbody>
<tr>
<td>At any PoS</td>
</tr>
<tr>
<td>At ATM</td>
</tr>
<tr>
<td>Online shopping</td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>Prepaid Card Can Be Issued by Any Bank from Account or Cash (Following Benefits)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-loaded card</td>
</tr>
<tr>
<td>Equivalent to cash</td>
</tr>
<tr>
<td>Can be recharged several times</td>
</tr>
<tr>
<td>Can be used at any PoS, ATM</td>
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</tbody>
</table>
Unstructured Supplementary Service Data (USSD) based Mobile Banking

*99# - National Unified USSD Platform (NUUP)
Required for Activation

1. ACCOUNT IN A BANK
2. ANY MOBILE PHONE ON GSM NETWORK; NO INTERNET NEEDED

Can be used for payments upto Rs 5000 per day per customer
Registration

1. Visit your branch to link mobile number and bank account. Can be done at ATM or online also.

2. You will get your Mobile Money Identifier (MMID) and Mobile PIN (MPIN) upon registration.

3. Remember your MMID and MPIN.

New changes being brought to simplify user experience; no need for separate MMID.
Transfer Funds to another Bank Account

Dial *99# from your phone

Your a/c no. 0000004567 is debited for Rs. 500.00 on 16-02-2014 and a/c linked to mobile 9911330092 credited (IMPS Ref no 21233445555)

Welcome to NUUF. Enter 3 Letters of your Bank's short name or first 4 Letters of your Bank's IFSC

SBI or SBIN

Enter Your Option:
1. Balance Enquiry
2. Mini Statement
3. Fund Transfer - MMID
4. Fund Transfer - Account No
5. Fund Transfer - Aadhaar
6. Know MMID
7. Change M-PIN
8. Generate OTP

Enter Beneficiary Mobile No

Enter Beneficiary MMID

Want to transfer Rs. 500 to beneficiary with Mobile 9911330092 and MMID 9002567 Foren [Enter Your M-PIN] Last 4 digits of account number separated with single space

1234 4567

Enter Amount & remarks (optional) separated with single space

AS [Amount] [Remarks]

500 rem

9933465782
Aadhar enabled payment system (AEPS)
Aadhaar Enabled Payment System (AEPS)

AEPS allows bank-to-bank transaction at PoS (MicroATM) with the help of Banking Correspondent

Seed your account with your Aadhaar number

Now do transactions without remembering any PIN

Aadhar enabled Services
- Balance Enquiry
- Cash Withdrawal
- Cash Deposit
- Aadhaar to Aadhaar Funds Transfer
Key Steps for AEPS Transaction

1. Go to a MicroATM or Banking Correspondent
2. Provide your bank name and Aadhaar
3. Choose which transaction to do
4. Provide finger print on scanner
5. On successful transaction, take the print slip
6. Process completed
MicroATM Transaction
UPI
Requirements for registration on UPI

Requirements

- Smartphone with internet facility
- Bank Account details (only for registration)

Available Apps (28 Bank Apps)

- SBI app
- PNB UPI
- UPI Collect (ICICI)
- Axis Pay
- Canara Bank UPI
- UCO UPI
- Union Bank UPI
- OBC UPI
- 20 other banks
UPI Registration Process

1. Download any bank’s app or 3rd party app
2. Choose your unique ID (AADHAR, mobile no.) as virtual payment address (VPA)
3. Select your bank
4. Give account details for first time
5. Set M-PIN for validating transactions
6. Registration completed
Registering on UPI

[Images of screenshots showing the process of creating a new VPA and selecting a bank]

Create New VPA
This virtual payment address will be used for all your payments.

Select your bank

Transfer Money

Recharge & Pay Bills

Mobile  Datacard  ETH
Sending Money on UPI

1. Choose “Send Money”
2. Enter payee’s virtual payment address
3. Enter amount
4. Confirm the details
5. Write remarks for transaction
6. Hit “Send”
Sending Money
Collecting Money (raise a demand) on UPI

1. Choose "Collect Money"
2. Enter Payer’s Virtual Payment Address
3. Enter Amount
4. Write Remarks for Transaction
5. Enter When Do You Want to Collect
6. Hit "Confirm"
Collecting Money
Wallets
What are e-wallets?

Electronic pre-paid payment system, mobile-first

Used in purchasing items on-line with a computer or a smartphone at a store.

An individual's account is required to be linked to the digital wallet to load money in it.

Most banks have their e-wallets and some private companies
Using Wallets

Consumer Wallet Limits: Rs.20,000/month for all. Rs.1 lakh/month with KYC

Merchant Wallet Limits: Rs.50,000/month with Self Declaration. Rs.1 lakh/month with KYC

Basic Requirements to Start Using a Wallet: Bank Account, Smartphone, 2G/3G Connection & A Free Wallet App
Point of Sale (PoS)
Types of PoS

**PHYSICAL POS**
Physical Card Swiping – PTSN with landline / GPRS enabled

**MPOS**
Phone connected with external POS device through jack / Bluetooth

**V-POS**
Virtual E-payment Gateway
Physical PoS

1. SWIPE A DEBIT/CREDIT CARD ON THE POS MACHINE
2. ENTER AMOUNT TO BE PAID AND PIN
3. GENERATE RECEIPT
Installation of Physical PoS Terminal

1. Open / identify current account for transactions

2. Fill in the application form (online / at the branch)

3. Identify type of PoS required (landline / GPRS)

4. Submit following documents:
   - Proof of business (any one)
     - Shop & establishment registration certificate
     - VAT certificate
     - Sales tax
   - Proof of address
   - Photo identity proof of proprietor / partner
   - Financial details
     - Bank statement
     - Income tax return

5. Acceptance of MDR by merchant

6. Execution of Merchant Establishment Agreement
Mobile PoS

Note: mSwipe is used as an example of MPOS here
V-PoS

No PoS machine required

QR code used for payment to bank account of merchant

Complete privacy of merchant bank account
Must Do Practices

Register your mobile number at bank for regular information by SMS for every transaction

Never share your PIN to anyone

Transact at only trusted merchants

While at ATM, ensure no one is looking over your shoulders